

VRIS UPDATE

Client Contact and VR Process Time Frames Effective 12-03-2014 Number 406

SUMMARY OF UPDATES

This new chapter documents and summarizes our program's requirement for 30 day client contact throughout the VR process and key time frames related to determinations and services.

VRIS POSTING

This chapter is posted to VRIS: Program Manual: Case Services Chapters: General Case Management Policies: [Client Contact and VR Process Time Frames](#)

MONITORING REQUIREMENTS

Monitoring of 30 day client contact and VR process time frames will be done through formal and informal case reviews, team case and caseload management practices and fiscal compliance reviews.

TEAM COMMUNICATION

Teams should (1) review this chapter together to ensure mutual understanding within the team of the VR process time frames and 30 day client contact requirement and (2) discuss the approaches the team will use to achieve the time frames and the desired level of client contact.

LEADERSHIP CONTACT

Pat Bracken, Program Director
402.471.6320
pat.bracken@nebraska.gov