

# VRIS UPDATE

## Remote Foreign Language and Sign Language Interpreting Effective 7/25/2014 396

### SUMMARY OF UPDATES

A new chapter describing the options for Remote Foreign Language Interpreting has been developed and posted to VRIS. In addition, the related chapter on Video Remote Interpreting dealing with sign language interpreting has been renamed so the two chapters can be listed sequentially.

Both chapters have password-protected links to any required code, username or password. With the Program Manual now available to the public, a password-protected link is necessary.

### VRIS POSTING

[Remote Interpreting – Foreign Language is posted to VRIS: Program Manual: Case Services Index: Procurement: Remote Interpreting – Foreign Language.](#)

[Remote Interpreting – Sign Language is posted to VRIS: Program Manual: Case Services Index: Procurement: Remote Interpreting – Sign Language.](#)

### TEAM COMMUNICATION

Teams should be sure that team members are both aware of the services and familiar with accessing these services when on-site interpreting is not available. Good customer service means being able to access these remote services quickly when the need arises.

### LEADERSHIP CONTACT

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