

Clerical Compliance Review Instrument
(5/3/2018)

1. Is client information accurately entered into the data system based on the referral and application? (name, DOB, contact information, etc) YES NO N/A

Comments: _____

2. Are client files following the case file order? YES NO N/A

Comments: _____

3. Is information filed chronologically in the appropriate section of the case file folder with the most recent items toward the top of the respective section? YES NO N/A

Comments: _____

4. Is information filed promptly so that the case file record is up to date?
*Things to look for: medical/school records reflected to have been received in task notes
authorizations reflected in quick pay or task notes, letters sent/received reflected in,
task notes, resumes/job information reflected to have been received in task notes, etc)*
 YES NO N/A

Comments: _____

5. When requesting necessary medical, school, demographic, public benefit, financial, and employment information is it date stamped and entered into the data system as received? YES NO N/A

Comments: _____

6. Is timely follow up of records not received being performed and reflected in a task note? YES NO N/A

Comments: _____

7. Follows release and confidentiality guidelines in VRIS:
a. Assures that paper records, letters, posted lists of client names, and other materials with personal identifiable information are not in plain view in office areas when clients are in the area.

YES NO N/A

Comments: _____

b. Assures that open QE2 is not in plain view for clients to see.

YES NO N/A

Comments: _____

