



## Supported Employment Provider Questions

### General Provider Experience & Approach

- How long has your agency been providing supported employment services?
- What types of disabilities and needs do you have the most experience supporting?
- What is your philosophy about employment for people with disabilities?
- What is the staff-to-client ratio?
- What training do your employment specialists receive?
- What is your success rate in helping individuals find and keep jobs?
- Do you currently have a wait list for services? If so, how long is the expected wait time?

### Job Development & Placement

- How do you match individuals with job opportunities?
- Do you have relationships with local employers? Can you give examples?
- How long does it typically take to find a job for someone you support?
- What happens if the job doesn't work out?

### Job Coaching & Job Support

- What kind of job coaching or training do you provide on the job site?
- How do you fade support over time to encourage independence?
- How do you handle situations if the individual struggles at work?
- Are natural supports (like coworkers or supervisors) included in your approach?

### Communication & Family Involvement

- How will you keep families informed about progress or challenges?
- How often will you meet with the individual and family to review goals?
- How do you coordinate with vocational rehab, case managers, or schools?
- How quickly do you respond to employer and family concerns?

### Long-Term Support & Retention

- What supports are available after the person has been employed for a while?